

January 28 2021

Screwfix continues to invest in its people as it reaches £2bn in sales

- As sales pass the £2bn landmark this year, Screwfix focus on colleagues and customers continues to drive the business forward.
- The omnichannel retailer opened 30 stores in 2020, creating over 500 new jobs.
- Screwfix customers have raised £2m for The Screwfix Foundation which supports charities-in-need across the UK

Omnichannel retailer Screwfix has reached a number of landmarks over the past year with a continued focus on its colleagues and customers.

As sales reached £2bn in the year to January 2021, Screwfix has opened 30 new stores, taking the total number of stores across the UK and Ireland to 725. The new stores have brought Screwfix closer to its busy tradespeople, many of whom have played a crucial role in keeping homes warm, safe and with power throughout these difficult times.

This growth has led to significant recruitment at Screwfix, including welcoming to the team over 1,000 colleagues aged under 24, the age group which have been impacted the most by the pandemic. The overall growth brings the number of new jobs created by Screwfix in the past five years to 4,000, during which time the business has opened on average, a new store every week and doubled sales from £1bn to £2bn.

In addition to recruitment, Screwfix is investing in their people too. More than 800 colleagues have been promoted internally, including many colleagues who have completed apprenticeships this year.

Thanks to the amazing generosity of Screwfix customers and colleagues, The Screwfix Foundation has raised £2m this year. Already this year, the Foundation has supported over

400 charities and not-for-profit organisations to help fix, repair, maintain and improve their facilities for people in need across the UK.

Screwfix is also committed to supporting the future generation of the construction trades with the launch of its annual competition, Screwfix Trade Apprentice. The competition launches on 8 February with a career-boosting £10k tools, tech and training bundle up for grabs.

John Mewett, Screwfix CEO comments: "I'm incredibly proud of what our colleagues have achieved this year. We have continued to keep our customers supplied safely whilst creating opportunities for our colleagues. We have also been able to give back to our communities when they have needed support the most. I'd like to thank all of our colleagues and customers for their incredible support during what has been an extremely challenging year."

-ENDS-

About Screwfix:

Screwfix is part of Kingfisher plc, the international home improvement company with approximately 1,380 stores, and operations in eight countries across Europe. We operate under retail banners including B&Q, Castorama, Brico Dépôt, Screwfix, TradePoint and Koçtaş, supported by a team of 79,000 colleagues. We offer home improvement products and services to consumers and trade professionals who shop in our stores and via our e-commerce channels. At Kingfisher, our purpose is to make home improvement accessible for everyone. www.kingfisher.com

Screwfix is convenient, straightforward and affordably-priced, helping its trade customers get the job done quickly, affordably and right first time. Tradespeople can shop 33,000 products over the phone, online, via their mobile or in-person from their local store.

- From power tools and work wear to cables and pipe fittings, Screwfix offers over 10,000
 products available to pick up from over 700 UK stores nationwide.
- Over 33,000 products can be ordered over the phone, online or from a local store, with orders taken for next day delivery to home or site.
- Screwfix.com attracts over 8 million visits per week.
- We have over 10 million active customers a year.

- The Screwfix Click & Collect service, which enables customers to pick-up their goods in as little as one minute after ordering online or over the phone, is now used more than 40 million times a year.
- UK-based Screwfix Contact Centre open 24 hours a day, 7 days a week (including bank holidays) on 03330 112 112.
- See <u>www.screwfix.com/stores</u> for store opening information.
- Next day delivery is available within store opening hours.*
- World leading customer satisfaction levels.
- Screwfix was awarded in the A-Z of Recognised Retailers in the Retail Top 100 Movers & Shakers Report 2019
- Screwfix was awarded Retail Week's Mark of Excellence' for Best Place to Work in 2019
- Screwfix won the Pennies Outstanding Achievement award in 2020
- The Wincanton for Screwfix team won the Operational Excellence Award at the Motor Transport Awards 2020.
- The Screwfix and Wincanton team came highly commended in the Chep Award for Supply Chain Strategy and Design at the Logistics Manager Supply Chain Excellence Awards 2019.
- For more information please visit the Screwfix Media Centre: www.screwfixmedia.com

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