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SCREWFIX LAUNCHES RAPID DELIVERY SERVICE

- **Screwfix Sprint will offer delivery direct to site within 60 minutes**
- **Service is Screwfix's latest innovation focused on hyper-convenience**
 - **Launch follows successful trial across Bristol**

Screwfix, the omni-channel trade retailer, is to launch a rapid delivery service called Screwfix Sprint that will deliver orders direct to site, within 60 minutes. Following a successful trial, Screwfix will begin to roll-out the service, which will meet the growing demand for speed and convenience from Britain's tradespeople and DIY customers.

The latest delivery proposition will mean customers who need urgent supplies when on a job, can order and receive their essentials within 1 hour, without losing time by leaving site. Sprint is rolling out now and by the beginning of November, more than 30 cities across the UK are set to benefit from the service. London, Birmingham and Glasgow are among the cities included, meaning that the service will be available across 34% of UK postcodes, with further rollout planned next year.

Designed to offer hyper-convenience and value with just a £5 delivery charge, Screwfix Sprint is available through the Screwfix app, which has recently surpassed 1 million downloads.

During the trial in Bristol, hundreds of trade customers used the service to deliver thousands of orders. A Screwfix trade customer commented: "It shows that Screwfix are innovative and thinking along the right lines of what's useful for those within the trade."

John Mewett, CEO of Screwfix, comments: "We understand how busy the nation's tradespeople are and we are always looking for ways to provide our customers with even greater convenience, meaning they can get what they need, when they need it."

“Our 1 minute Click and Collect service is already hugely popular and the trial of Screwfix Sprint across Bristol showed how, in addition tradespeople value 1 hour delivery to where they are working. For many time is money and this means not having to leave site to collect a part, tool or other key essential needed for the job.

“We continue to expand our store network to provide our customers with greater convenience. With 723 stores in the UK, 98% of the population are within 30 minutes of a store.

“Screwfix Sprint and our store network goes hand in hand, helping to bring Screwfix and the convenience we know our tradespeople need, even closer.”

Growing e-commerce sales and building a mobile-first and service-orientated customer proposition are key parts of the Powered by Kingfisher strategy, which was launched in June 2020 by Kingfisher, Screwfix’s parent company. With speed and convenience being increasingly important to customers, Screwfix Sprint is the latest development in the retailer’s convenience-driven ecommerce innovations and joins Screwfix’s industry-leading convenience services which include Click & Collect in as little as one minute and next day delivery, seven days a week.

For more information, visit www.screwfix.com/help/sprint

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About Screwfix:

Screwfix is part of Kingfisher plc, the international home improvement company with over 1,380 stores, supported by a team of 80,000 colleagues. Kingfisher operates in eight countries across Europe under retail banners including B&Q, Castorama, Brico Dépôt, Screwfix, TradePoint and Koçtaş, which offer home improvement products and services to consumers and trade professionals who shop in our stores and via our e-commerce channels.

Screwfix is convenient, straightforward, and affordably priced, helping its trade customers get the job done quickly, affordably, and right first time. Tradespeople can shop 33,000 products over the phone, online, via their mobile or in-person from their local store.

- From power tools and work wear to cables and pipe fittings, Screwfix offers over 10,000 products available to pick up from over 700 UK stores nationwide.
- Over 33,000 products can be ordered over the phone, online or from a local store, with orders taken up until 8pm (weekdays) for next day delivery to home or site. *
- Screwfix.com attracts over 6 million visits per week.
- We have over 10 million active customers a year.
- The Screwfix Click & Collect service, which enables customers to pick-up their goods in as little as one minute after ordering online or over the phone, is used more than 10 million times a year. *
- UK-based Screwfix Contact Centre open 24 hours a day, 7 days a week (including bank holidays) on 03330 112 112.
- See www.screwfix.com/stores for store opening information.
- Next day delivery is available within store opening hours. *
- World leading customer satisfaction levels.
- Screwfix won the Pennies Outstanding Achievement award in 2020
- For more information, please visit the Screwfix Media Centre: www.screwfixmedia.com

*Please see Screwfix.com for our latest service updates.

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