

November 2019

Screwfix pick up the phones for Children in Need

- Screwfix Contact Centre in Yeovil to take donations for BBC Children in Need
- 14th year in a row that Screwfix have picked up the phones for the cause
- Fundraising activities and entertainment through the night

Screwfix staff are honoured to be volunteering their time again to pick up the phones in their contact centre to support the BBC Children in Need appeal on Friday 15th November.

For the 14th year, hundreds of employees from Screwfix will be volunteering their own time to help take calls from people across the UK.

Screwfix CEO, John Mewett, said: "We are honoured to be supporting BBC Children in Need for the 14th year running. We take thousands of calls from across the UK every year, showing just how generous people are when it comes to donating to this amazing cause.

"We love dedicating our time to Children in Need each year and there will be loads of exciting fundraising activities and entertainment taking place on the night which will help to contribute to the grand total. We're really proud to offer our support again this year.

"I'd like to thank our Screwfix colleagues who are donating their Friday night to help."

To find out more about Children in Need please visit www.bbcchildreninneed.co.uk or for further information on Screwfix, please visit www.screwfix.com

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About Screwfix:

Screwfix is part of Kingfisher plc, the international home improvement company, with 1,331 stores in 10 countries in Europe and Turkey. For further information go to www.kingfisher.com.

Screwfix is convenient, straightforward and affordably-priced, helping its trade customers get the job done quickly, affordably and right first time. Tradespeople can shop 33,000 products over the phone, online, via their mobile or in-person from their local store.

From power tools and work wear to cables and pipe fittings, Screwfix offers over 11,000
products available to pick up from over 640 UK stores nationwide.

• Over 33,000 products can be ordered over the phone, online or from a local store, with orders taken up until 8pm (weekdays) for next day delivery to home or site.

Screwfix.com attracts over 5.8 million visits per week.

We have over 8 million active customers a year.

 The Screwfix Click & Collect service, which enables customers to pick-up their goods in as little as one minute after ordering online or over the phone, is used more than 10 million times a year.

 UK-based Screwfix Contact Centre open 24 hours a day, 7 days a week (including bank holidays) on 03330 112 112.

See <u>www.screwfix.com/stores</u> for store opening information.

Next day delivery is available within store opening hours.

World leading customer satisfaction levels.

Screwfix was awarded Glassdoor's Best Places to Work in 2017 and 2018.

 Screwfix was awarded Retail Week's 'Best Retailer over £250m' and 'Digital Pioneer' awards in 2018

 Screwfix was awarded in the A-Z of Recognised Retailers in the Retail Top 100 Movers & Shakers Report 2019

Screwfix was awarded Retail Week's Mark of Excellence' for Best Place to Work in 2019

 For more information about Screwfix please visit our media centre: www.screwfixmedia.co.uk

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